



# NJ Web Presence Guidelines

Branding and Usability Standards for Websites and Applications

## The State of New Jersey Web Presence

The New Jersey Office of Information Technology, Digital Services Unit, has developed the NJ Web Presence Guidelines to provide State agencies the ability to create a NJ web presence with a consistent look, feel and function by utilizing clearly defined branding and standards. The guidelines are created keeping in mind usability best practices and website accessibility standards.

These guidelines will assist in the modernization of state government websites as stated in the NJ enacted Chapter Law 392 also known as the [21st Century Integrated Digital Experience Act](#). They will also help meet requirements set by the federal government to ensure that web content and mobile applications (apps) are accessible to people with disabilities. Learn more by visiting [ADA.gov](http://ADA.gov) and review the [fact sheet](#).

The goal of these guidelines is to help establish a user interface that is familiar to any person using a State of New Jersey website or application. This streamlined approach will help aid in a better user experience and build trust for New Jersey residents.

### **All websites built using these guidelines should be:**

**Mobile-friendly/Responsive** - Responsive web design is an approach which makes web pages render well on a variety of devices and screen sizes. Each web page, site, and service shall be configured in such a way that it can be navigated, viewed, and accessed on a smartphone, tablet computer, or similar mobile device.

**Accessible** – accessible to individuals with disabilities in accordance with [Section 508](#). The [Web Content Accessibility Guidelines \(WCAG\) 2.1](#) Level AA is the technical standard for state and local governments' web content and mobile apps.

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**Note for state agencies** - resources can be found here: [Doing Business with NJOIT, New Jersey Web Presence Hub](#)

# Design Principles

Along with using these guidelines, the following design principles should be used to support a better user experience.

## **Design around user needs and not bureaucratic silos**

Use evidence-based data-driven analysis to present the information your audience needs. Perform research to understand your audience using different techniques:

- Analytics
- User testing
- Personas and journey mapping

## **Voice should be authoritative and in plain English**

- Avoid use of acronyms
- Get your message across with the least amount of text
- Writing should be easy to understand

## **Further Reading Resources**

- [U.S. Web Design System - Design principles](#)
- [Nielsen Norman Group - 10 Usability Heuristics for User Interface Design](#)
- [Nielsen Norman Group - Analytics & Metrics Articles & Videos](#)
- [Nielsen Norman Group - User Testing Articles & Videos](#)
- [Nielsen Norman Group - Personas Articles & Videos](#)
- [Nielsen Norman Group - Writing for the Web Articles & Videos](#)
- [Nielsen Norman Group - Content Strategy Articles & Videos](#)



## Other Modernization Efforts

Other modernization efforts should include:

**When possible, provide a personalized/customized digital experience.**

For example, if a website or application allows the ability for a user to log in and save information, that information can be used to prepopulate any form fields in advance.

**Transition from paper to digital transactions between residents and government.**

Any paper based form that is related to serving the public should be made available in a digital format.

**Transactions should always be provided through a secure connection.**

A secure connection safeguards any sensitive data that is being sent between two systems, preventing criminals from reading and modifying any information transferred, including personal identifiable information.



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## Header and Footer Desktop View Port

### Global State of NJ Header

- Background color #363636
- State Seal artwork, text: Official Site of the State of New Jersey (Link to NJ.gov)
- Gov and Lt. Gov Names (link to gov website)
- Links to: NJ.gov, Services, Agencies, FAQs, Translate, Search

### Header

- Website Title Here (Link to Homepage)
  - Logo (Link to Homepage)
- No additional items should be in this location. Example - no sign up for newsletter in header.

### Navigation menu bar

- Color choice optional

### Social media icon(s)

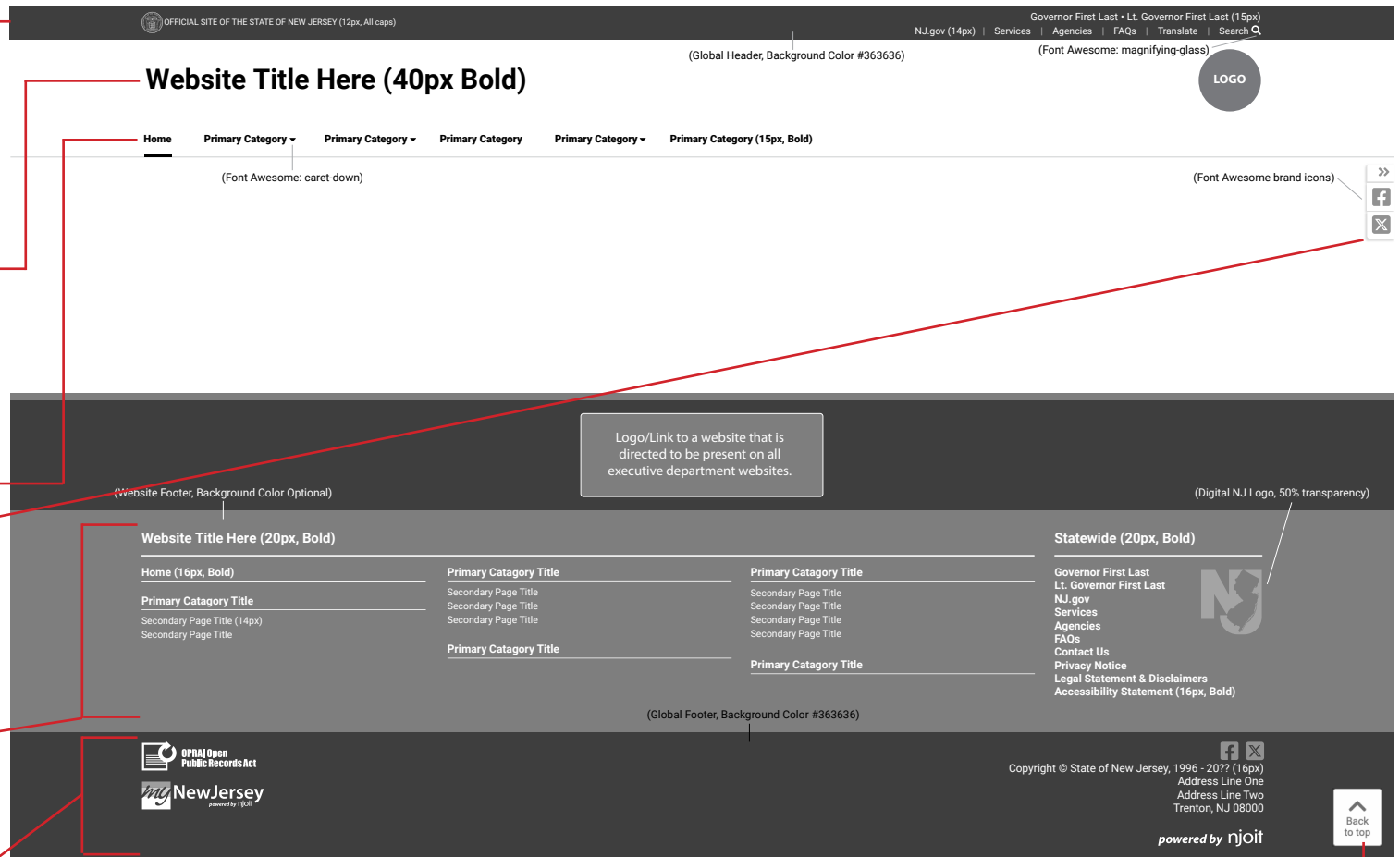
- Placement on right, sticky, vertical alignment
- Should not appear on a small viewport
- Rollover will display icons in the branding color of the platform

### Footer

- Website Title Here
- Primary and secondary links from navigation menu
- Statewide links
- Digital State of NJ logo

### Global State of NJ Footer

- Background color #363636
- OPRA logo and link
- MYNJ logo and link
- Repeat social media icons
- Copyright and dates
- Agency address
- powered by njoit logo if build in content management tool offered by njoit (Link to: <https://tech.nj.gov>)



**Note:** Back to top arrow will appear when the user starts to scroll down.

**Note:** Colors should always be high enough contrast to meet AA standards  
<https://webaim.org/resources/contrastchecker/>

## Header and Footer

### Tablet and Phone View Ports

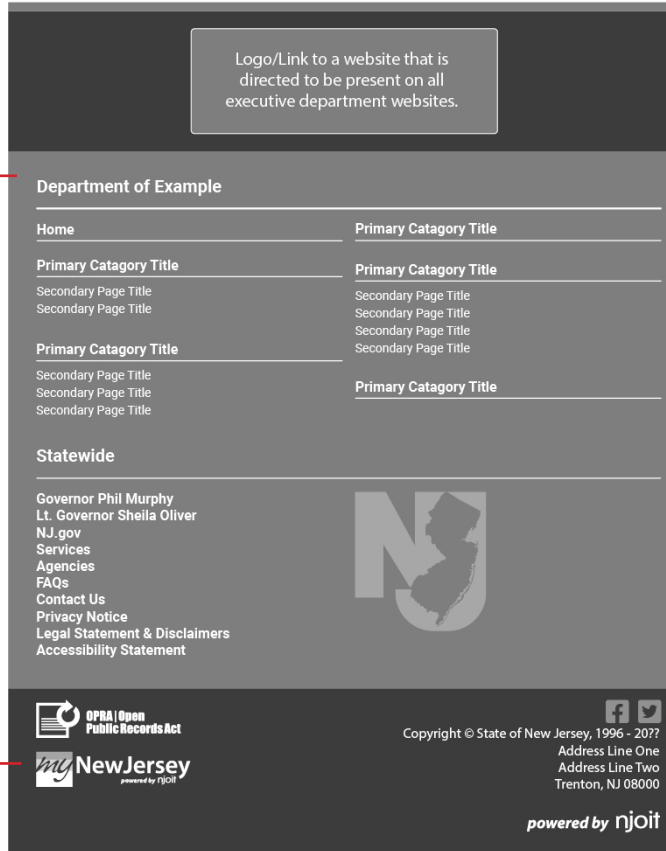
#### Global State of NJ header

- Color #363636
- State Seal
- Official Site of the State of New Jersey
- Links to: Translate & Search

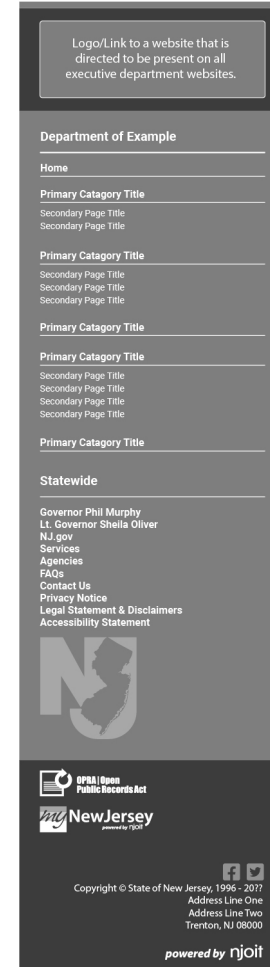


#### Navigation menu bar

- Color choice optional
- Agency/Program Name (Link to Homepage)
- Menu button to open navigation



Tablet example  
mocked up at 768 pixels



Phone example  
mocked up at 414 pixels

#### Footer

- Agency/Program name
- Primary and secondary links from navigation menu
- Statewide links
- Digital State of NJ logo

#### Global State of NJ Footer

- Background color #363636
- OPRA logo and link
- MYNJ logo and link
- Repeat social media icons
- Copyright and dates
- Agency address
- powered by njoit logo if build in content management tool offered by njoit link to: <https://tech.nj.gov>

Search

Global State of NJ header with search open

Department of Example

Type Search Here

CLOSE

- Home
- Primary Category
- Primary Category
- Primary Category
- Primary Category
- Primary Category

**Note:** Search will give results from the overall state web presence and can then be refined/filter to the specific site in the advanced search options found on the results page.

Translate

Global State of NJ header with translate open

Department of Example

Select Language

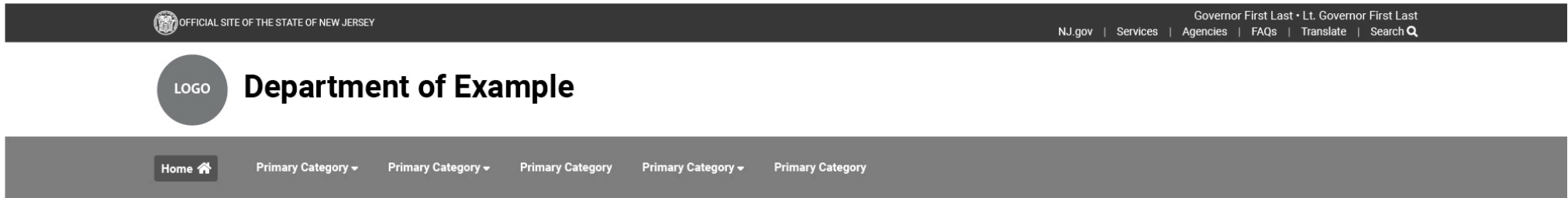
The State of NJ site may contain optional links, information, services and/or content from other websites operated by third parties that are provided as a convenience, such as Google™ Translate. Google™ Translate is an online service for which the user pays nothing to obtain a purported language translation. The user is on notice that neither the State of NJ site nor its operators review any of the services, information and/or content from anything that may be linked to the State of NJ site for any reason. [Read Full Disclaimer](#)

CLOSE

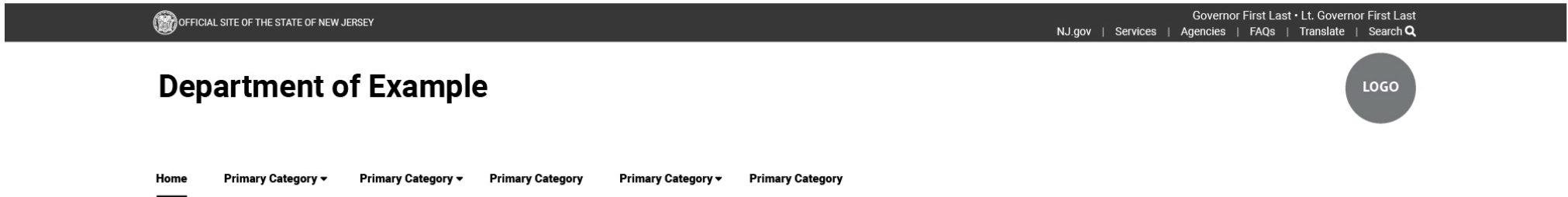
- Home
- Primary Category
- Primary Category
- Primary Category
- Primary Category
- Primary Category

## Logo Placement in Header

### Primary navigation menu bar with color



### Primary navigation menu bar with no color



**Note:** The logo can be placed to the left of the Header/Department Title or flush right within the header. The left or right placement of the logo can be used with either navigation menu bar style.

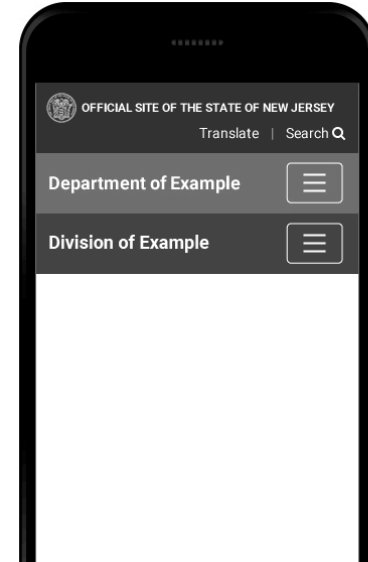
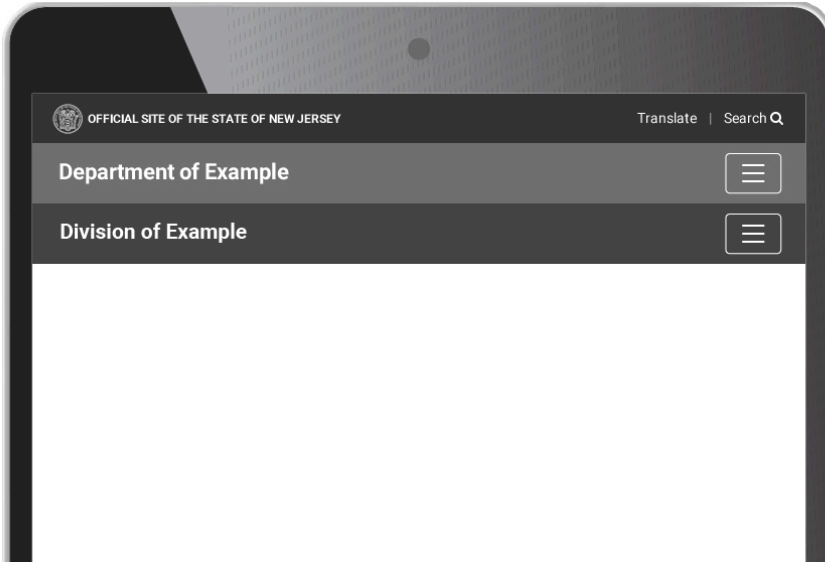
Division Header



# Division of Example



- Home
- Primary Category ▾
- Primary Category ▾
- Primary Category
- Primary Category ▾
- Primary Category



**Note:** Text title "Department of Example" in the nav bar will link to that Department's homepage. The text title "Division of Example" will link to that Division's homepage.

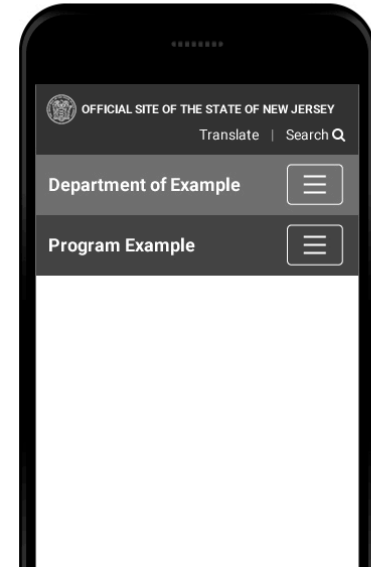
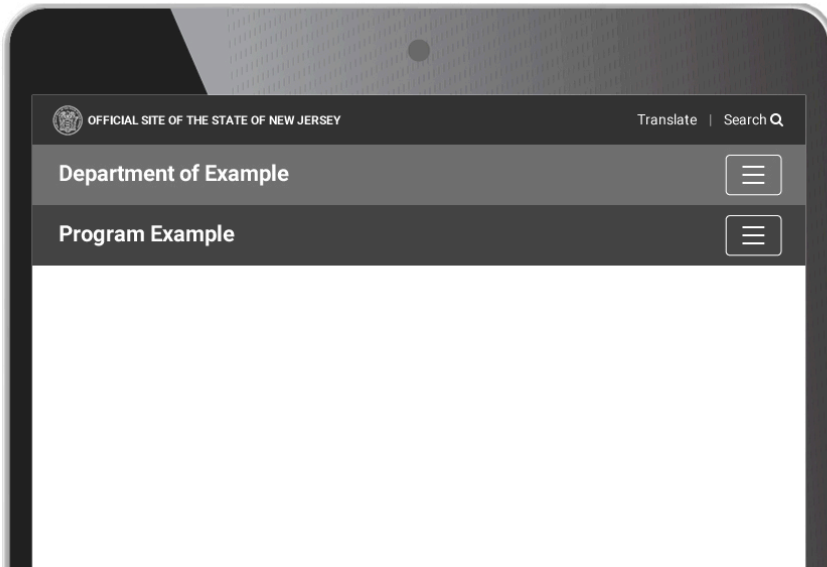
OFFICIAL SITE OF THE STATE OF NEW JERSEY Governor First Last • Lt. Governor First Last  
NJ.gov | Services | Agencies | FAQs | Translate | Search Q

Department of Example

# Program Example



- Home
- Primary Category ▾
- Primary Category ▾
- Primary Category
- Primary Category ▾
- Primary Category



**Note:** Text title “Department of Example” in the nav bar will link to that Department’s homepage. The text title “Program Example” will link to that Program’s homepage.

## Statewide Alert



### STATEWIDE ALERT!

In the event of a statewide alert the global header bar, which is an include, will push down and a message will appear above and supply the message.

[LEARN MORE >](#)

✕ close



OFFICIAL SITE OF THE STATE OF NEW JERSEY

Governor First Last • Lt. Governor First Last  
[NJ.gov](#) | [Services](#) | [Agencies](#) | [FAQs](#) | [Translate](#) | [Search](#) 🔍

## Department of Example



[Home](#) | [Primary Category](#) ▾ | [Primary Category](#) ▾ | [Primary Category](#) | [Primary Category](#) ▾ | [Primary Category](#)

**Note:** The Statewide alert is an include. This alert will be pushed out by NJOIT Digital Services. (Example: Weather-Related Closures)  
If you are building your own site contact [Web.Publishing@tech.nj.gov](mailto:Web.Publishing@tech.nj.gov) to request the code.

## Department Alert



OFFICIAL SITE OF THE STATE OF NEW JERSEY

Governor First Last • Lt. Governor First Last  
[NJ.gov](#) | [Services](#) | [Agencies](#) | [FAQs](#) | [Translate](#) | [Search](#) 🔍

## Department of Example



[Home](#) | [Primary Category](#) ▾ | [Primary Category](#) ▾ | [Primary Category](#) | [Primary Category](#) ▾ | [Primary Category](#)



### DEPARTMENT ALERT!

In the event of a department alert the message will appear under navigation bar and will push down the content below.

[LEARN MORE >](#)

✕ close

**Note:** The alerts will only appear on the website's homepage with the option to close.  
If your site has a business need to show the alert on pages other than just the homepage, this option is available.  
Color choices for an alert will be available. See color options under the Elements Library section of this document.



Typography

**Branding Font** - [Roboto](#)

If Roboto is not available, the use of Open Sans or Public Sans is acceptable. Additional Roboto fonts allowed for use: [Condensed](#) and [Slab](#)

Typography is an essential component of brand identity. Consistency makes a brand feel more dependable. Please use the suggested font sizes along with the standard font to enhance the branding recognition. If your audience would benefit from a larger font size, enlarging for this reason is okay.

**Icons**

The font used for icons is [Font Awesome](#). Examples of font icons include the house icon for Home and the magnifying glass for search.

**Best practices when using heading tags**

Use heading tags to provide structure to your website. Use only one H1 tag which should be the main topic for the page (Website Title/ Department Name). H2 tags should be used for the main topics within the site. H3 – H6 should serve as additional sub-headings within each main topic.

**Default Link Color** - #0056B3

**Note:** Other link colors are acceptable as long as it meets contrast ratio requirements.

**Resource to check contrast:**

WebAIM Color Contrast Checker -

<https://webaim.org/resources/contrastchecker/>

| Standard Font Sizes and Weights         |   |
|---|---|
| <b>Website Header Title</b>             | 2.5em, Font weight: 500 (40 px)           |
| <b>Primary Navigation</b>               | 0.9375em, Font weight: 500 (15px)         |
| <b>Breadcrumbs</b>                      | 1em, Font weight: 400 (16px)              |
| <b>Page Title</b>                       | 2em, Font weight: 500 (32px)              |
| <b>Quote Text</b>                       | 1.75em, Font weight: 300 (28px) Condensed |
| <b>Section Heading</b>                  | 1.75em, Font weight: 500 (28px)           |
| <b>Subsection Heading</b>               | 1.375em, Font weight: 500 (22px)          |
| <b>Big Copy</b>                         | 1.375em, Font weight: 400 (22px)          |
| <b>Body Copy</b>                        | 1.125em, Font weight: 400 (18px)          |
| <b>Default Button Text</b>              | 1.125em, Font weight: 500 (18px)          |
| <b>Big Button Text</b>                  | 1.375em, Font weight: 500 (22px)          |
| <b>Footer Title</b>                     | 1.25em, Font weight: 500 (20px)           |
| <b>Footer Primary Navigation Link</b>   | 1em, Font weight: 500 (16px)              |
| <b>Footer Secondary Navigation Link</b> | 0.875em, Font weight: 400 (14px)          |

Font sizes for homepage use

|                            |                                 |
|----------------------------|---------------------------------|
| <b>Extra Large Heading</b> | 3.75em, Font weight: 500 (60px) |
| <b>Large Heading</b>       | 3em, Font weight: 500 (48px)    |
| <b>Intro Copy</b>          | 2em, Font weight: 400 (32px)    |

See examples on the following page.

**Note:** Red text should be reserved to signify an alert.

Typography

2.5em Website Header - Roboto 40px, 500 weight

0.9375em Home Primary Navigation Item - Roboto 15px, 500 weight Primary Category Primary Category Primary Category Primary Category

1em Home / Breadcrumbs - Roboto 16px, 400 weight

2em Page Title - Roboto 32px, 500 weight

1.75em Quote Text - Roboto Condensed 28px, 300 weight

1.75em Section Heading - Roboto 28px, 500 weight

1.375em Subsection Heading - Roboto 22px, 500 weight

1.375em Big Copy - Roboto 22px, 400 weight

1.125em Body Copy - Roboto 18px, 400 weight

Default Button

1.125em Roboto 18px, 500 weight

Big Button

1.375em Roboto 22px, 500 weight

Pixels to Em formula pixels/16 = em  
16px is default size = 1 em

1.25em Footer Title - Roboto 20px, 500 weight

1em Footer Primary Navigation Link - Roboto 16px, 500 weight

Footer Primary Navigation Link - Roboto 16px, 500 weight

0.875em Footer Secondary Navigation Link - Roboto 14px, 400 weight

Footer Secondary Navigation Link - Roboto 14px, 400 weight

Font sizes for homepage use:

3.75em Extra Large Heading - Roboto 60px, 500 weight

3em Large Heading - Roboto 48px, 500 weight

2em Intro Copy - Roboto 32px, 400 weight

## Border Radius In-page Alerts Carousel/Slider Controls

### Border Radius

Use rounded corners. 4px



### In-page Alerts

An alert keeps users informed of important and sometimes time-sensitive changes.

Use of the following Font Awesome icons are recommended:

- Success - [Circle-Check](#)
- Warning - [Triangle-Exclamation](#)
- Error - [Circle-Exclamation](#)
- Information - [Circle-Info](#)



#### Success Status

Lorem ipsum dolor sit amet, [consectetur adipiscing](#) elit, sed do eiusmod.



#### Warning Status

Lorem ipsum dolor sit amet, [consectetur adipiscing](#) elit, sed do eiusmod.



#### Error Status

Lorem ipsum dolor sit amet, [consectetur adipiscing](#) elit, sed do eiusmod.



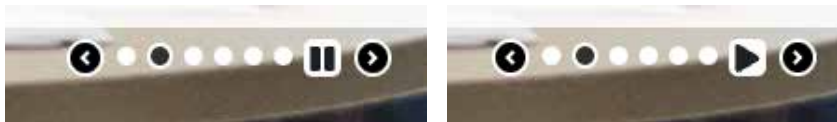
#### Information Status

Lorem ipsum dolor sit amet, [consectetur adipiscing](#) elit, sed do eiusmod.

### Carousel/Slider Controls

Controls, and keyboard focus on controls, should be visually apparent.

Controls should include “previous” and “next,” “pause” and “play” and indicators to show how many slides are in the set and the indicators should be visually apparent as to which slide the users is viewing in the set.



## Buttons

The primary and secondary button colors do not have to be consistent on all state of New Jersey applications/websites. If the default blue is not being used, the primary button color can match the established color palette for the app/site. The colors of the button and button text must meet WCAG 2 Level AA conformance contrast standards.

### Visually differentiate primary and secondary button actions.

The primary action is an action that allows the user to accomplish their most common or most important goal. Secondary actions are any actions that are less important. When in doubt, the default action is the primary one. Be sure to give prominence to the primary action button by making the secondary action appear secondary, visually.

### Standard Button Colors

|                           |                         |                          |              |                            |
|---------------------------|-------------------------|--------------------------|--------------|----------------------------|
| <b>Default</b><br>#0056B3 | <b>Hover</b><br>#043166 | <b>Active</b><br>#0E1D2D | <b>Focus</b> | <b>Disabled</b><br>#C2C2C2 |
| <b>Primary</b>            |                         | <b>Secondary</b>         |              |                            |
| <b>Button Text</b>        | <b>Button Text</b>      |                          |              |                            |

## Form

A form allows users to enter information into a page.

**Spacing** - Pixel space between field label and field input box is recommended to be 10px. Pixel space between field box and the next field label is recommended to be 30px. This use of spacing helps users identify which label goes with which input field.

**Match field to the type and size of the input** - Text fields should be about the same size as the expected input. It's extremely error prone when users can't see their full entry. And it helps the user understand what is expected when the length of the input field matches what is expected, for example a zip code form field will be shorter than an address form field. Reference: [NN/g Website Forms Usability: Top 10 Recommendations](#)

### Distinguish Required Fields

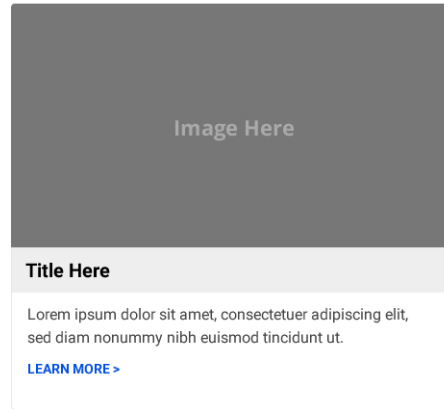
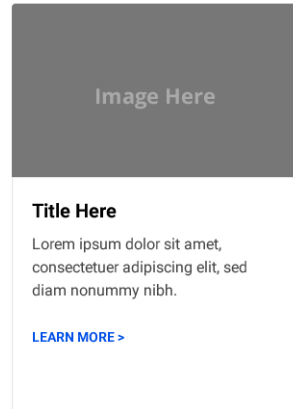
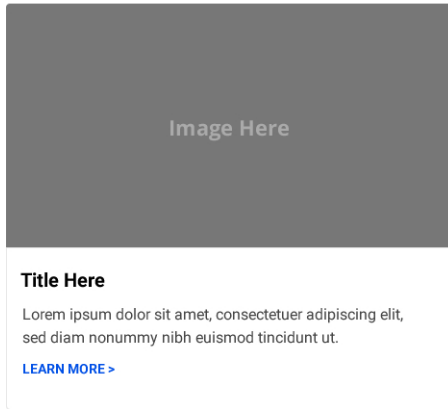
Required fields should be marked with an asterisk at the end of the field label that sits above the form field input box. At the top of the form, below the form title, the following text should be included: "Required fields are marked with an asterisk (\*)." Reference: [NN/g Marking Required Fields in Forms](#)

### Form Input Alert

To validate content entered into an input field use a check mark for pass (Green #4b800a) and X for fail (Red #DE0D02). Recommended placement of the validation symbol is to the right of the field. When a filed entry has failed and has a red x, text to explain the error can be placed below the field label above the input box.

## Cards

### Card with Image



**Title Here**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy

[LEARN MORE >](#)

**Note:** A card is a flexible and extensible content container with multiple variants and options.

## Cards


### Card with out Image

**Title Here**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat. Duis autem vel eum iriure dolor in hendrerit in vulputate velit esse molestie consequat.

[LEARN MORE >](#)


### Card with Icon



**Title Here**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.

[LEARN MORE >](#)



**Title Here**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.

[LEARN MORE >](#)

### Card with List of Links

**Title For List Of Links**

- [Link Text Here](#)
- ★ Example Text That Is This Long
- 🚩 Sample Copy For A Link
- [Link Text Here](#)
- ★ Example Text That Is This Long
- 🚩 Sample Copy For A Link
- [Link Text Here](#)
- ★ Example Text That Is This Long
- 🚩 Sample Copy For A Link

**Title For List Of Links**

- [Link Text Here](#)
- ★ Example Text That Is This Long
- 🚩 Sample Copy For A Link

**Title For List Of Links**

Image Here

- [Link Text Here](#)
- Example Text That Is This Long
- Sample Copy For A Link
- [Link Text Here](#)
- Example Text That Is This Long
- Sample Copy For A Link
- [Link Text Here](#)
- Example Text That Is This Long
- Sample Copy For A Link

**Title For List Of Links**

Image Here

- [Link Text Here](#)
- Example Text That Is This Long
- Sample Copy For A Link

## Cards

### Archive List

The archive list card can be used for list like press releases, events or announcements. The list usually displays a few items with a link to view more at the bottom which will take the user to a page that has the full list.

**Archive List Title Here**

[Title here is in blue to signal link with a hover underline reaction](#)  
10/10/2018  
 Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.

[Title here is in blue to signal link with a hover underline reaction](#)  
10/10/2018  
 Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.

[Title here is in blue to signal link with a hover underline reaction](#)  
10/10/2018  
 Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.

[VIEW MORE >](#)

## Data Tables

A data table is a library and collection of extensions that can provide additional functionality to existing tabular data. This includes search, sort, hidden columns and responsive layouts.

- Main Documentation <https://datatables.net/examples/index>

- Bootstrap 4 Documentation <https://datatables.net/examples/styling/bootstrap4>

- Responsive Documentation <https://datatables.net/extensions/responsive/>

| Department Press Releases      |   |          |      |
|--------------------------------|---|----------|------|
| Date                           | Title   | Category | Type |
| 00/00/0000                     | <a href="#">Lorem Ipsum Dolor sit Amet, Consectetuer Adipiscing elit, sed Diam Nonummy Nibh Euismod</a><br><small>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam.</small>   | Subject  |      |
| 00/00/0000                     | <a href="#">Consectetuer Adipiscing elit, sed Diam Nonummy Nibh Euismod Lorem Ipsum Dolor sit Amet.</a><br><small>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat.</small> | Subject  |      |
| <a href="#">VIEW MORE &gt;</a> |   |          |      |



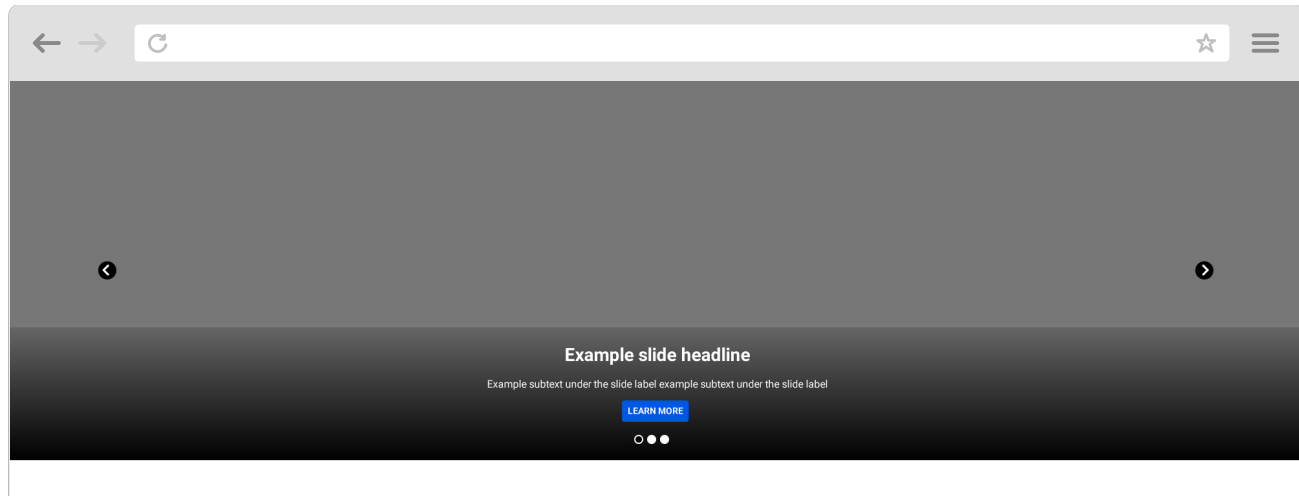
## Cards

### Hero Image

In web design, a hero image is a large web banner image, prominently placed on a web page, generally in the front and center.

The size of the hero image can vary. The hero image can be a static image or a slider.

Image sliders (also known as image carousels or slide shows) can be a convenient way to display multiple images, videos, or graphics on your website.

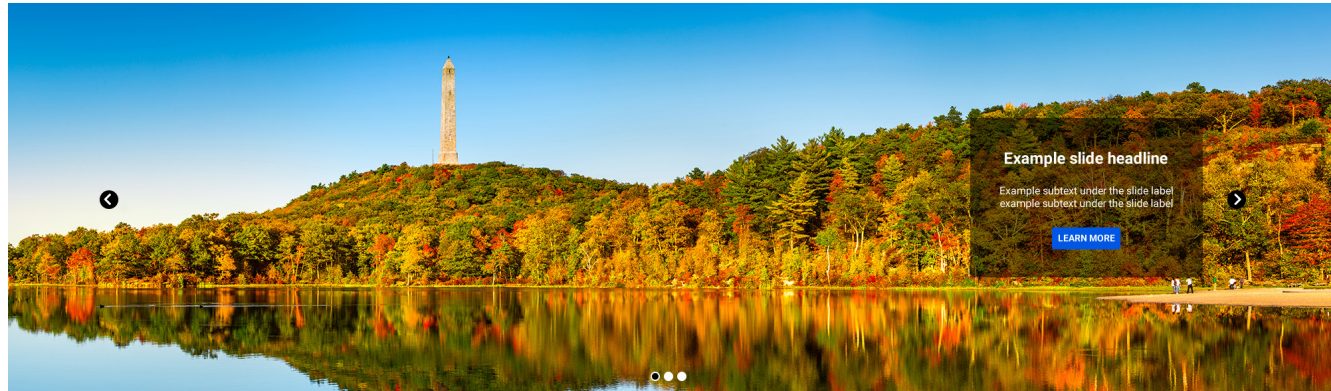
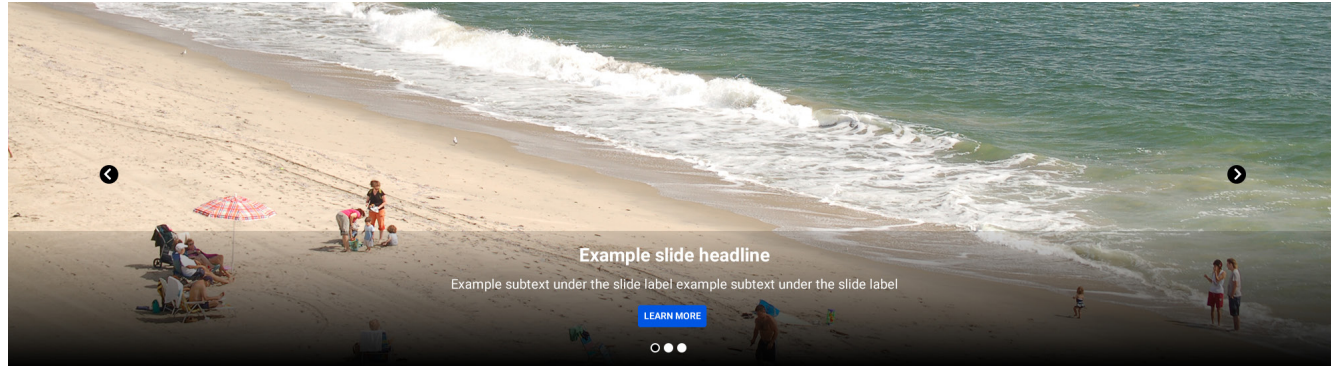


## Cards

### Examples of Hero Image Sliders

These three full width image sliders shown are using three different options for the positioning of the overlay title, text and link.

Suggested image size for a full width slider is 2560 px wide by 750 px high at 72 dpi.



### Navigation Drop-down Menu

## Department of Example



- Home
- Primary Category ▾
- Primary Category ▾
- Primary Category
- Primary Category ▾
- Primary Category

- Secondary Page Title
- Secondary Page Title
- Tertiary Page Title**
- Tertiary Page Title
- Tertiary Page Title
- Secondary Page Title

### Drop-down Mega Menu

## Department of Example



- Home
- Primary Category ▾
- Primary Category ▾
- Primary Category
- Primary Category ▾
- Primary Category

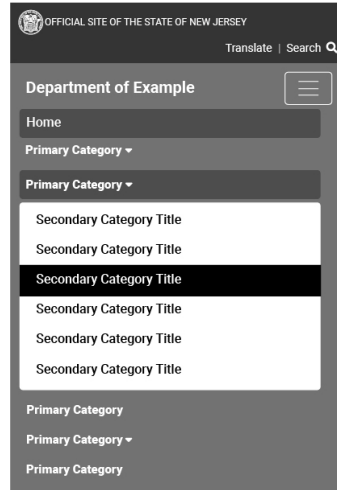
- |                      |                             |                      |                      |
|----------------------|-----------------------------|----------------------|----------------------|
| Section Heading      | Section Heading             | Section Heading      | Section Heading      |
| Secondary Page Title | Secondary Page Title        | Secondary Page Title | Secondary Page Title |
| Secondary Page Title | <b>Secondary Page Title</b> | Secondary Page Title | Secondary Page Title |
| Secondary Page Title | Secondary Page Title        | Secondary Page Title | Secondary Page Title |
| Secondary Page Title | Secondary Page Title        | Secondary Page Title | Secondary Page Title |
| Secondary Page Title | Secondary Page Title        | Secondary Page Title | Secondary Page Title |

## Navigation

### Hamburger Menu

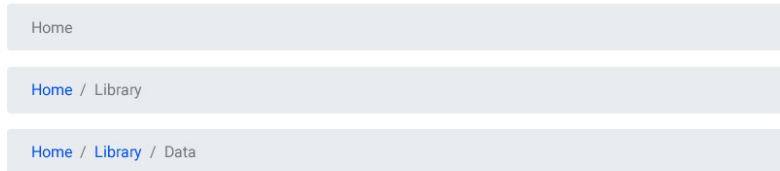
Image shown is an example of a hamburger menu open on a phone screen.

**Note:** When a user opens the hamburger menu from any page within the website, the primary category of the page that the users is on when opening the menu should be highlighted.



## Breadcrumbs

Breadcrumbs (or breadcrumb trail) is a secondary navigation system that shows a user's location in a website.



## Navigation Accordion Menu

An accordion is a design element that expands in place to expose some hidden information.

The examples on this page shows accordion menus using vertically stacked list of headers that can be clicked to reveal or hide content below the header. When an accordion is opened it will push the page content down.

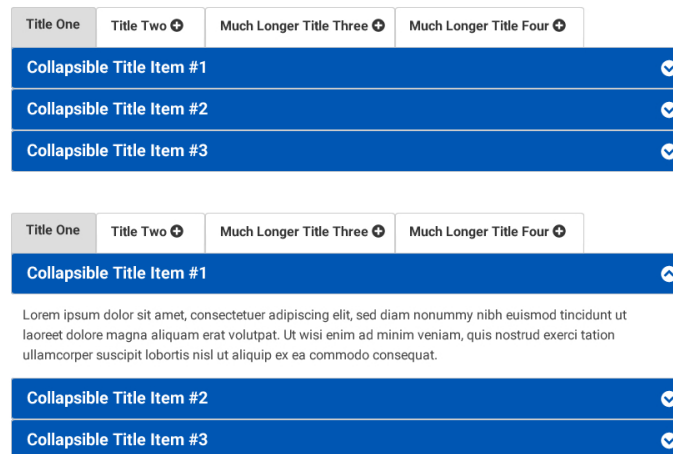
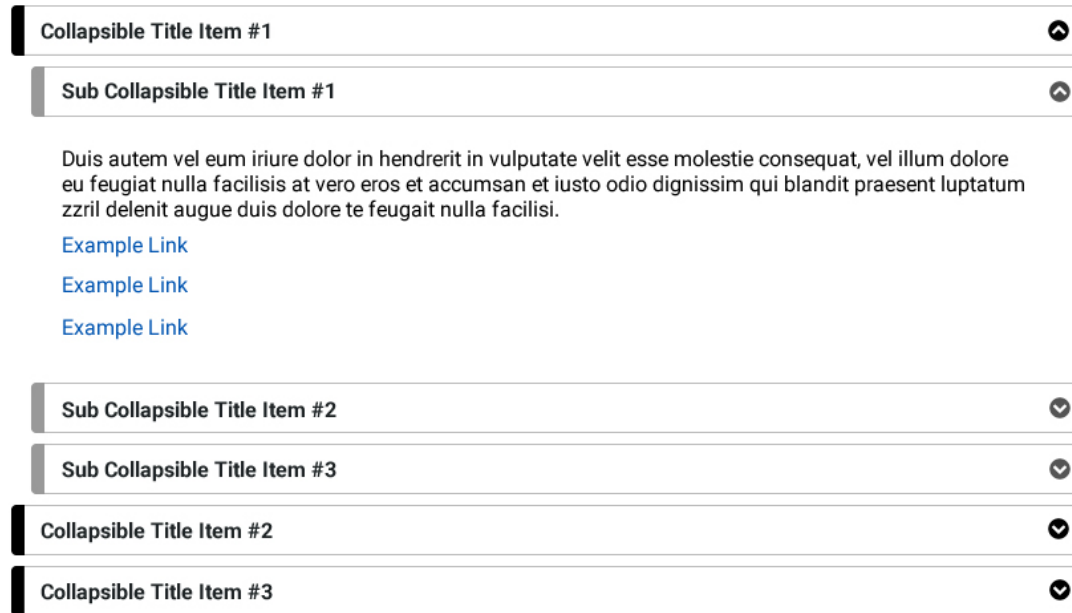
One of the biggest advantages of accordions is that they often allow users to get the big picture before focusing on details, and they can effectively mitigate the common problem of overly long pages.

### Font size for accordion menu items and rollover/hover effect

The suggested font size used in accordion menu items is between 16px (1 em) and 24 px (1.5 em) bold (500 weight). Rollover/Hover effect: change text to be underlined.

### Accordion Menu with Tabs

Accordion menus can be broken up into headings by using tabs across the top. This is used to condense and organize even more information.





## Navigation

### In-Page Links

In-page links (also referred to as anchor links or jump links) are links that lead users to content on the same web page, rather than to another page of the site. This solution is used when a page has a large amount of content. The two solutions below show the style for bulleted and alphabetical in-page links.

**Note:** We suggest to use accordion menus over in-page links when possible. If you prefer in-page links instead of accordion menus due to the fact that the content is hidden under headings, a solution would be to have the menus open when a user visits the page. Then the user can close the items if they wish.

#### BULLETED IN-PAGE LINKS

On this page:

- [In-Page Link Title One](#)
- [In-Page Link Title Two](#)
- [In-Page Link Title Third](#)
- [In-Page Link Title Four](#)
- [In-Page Link Title Five](#)

#### In-Page Link Title One

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#### In-Page Link Title Two

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#### In-Page Link Title Three

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#### In-Page Link Title Four

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#### In-Page Link Title Five

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#### ALPHABETICAL IN-PAGE LINKS



#### A

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#### D

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#### E

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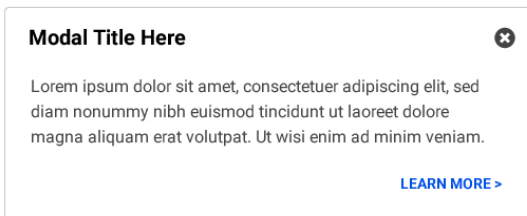
## Navigation

### Modal

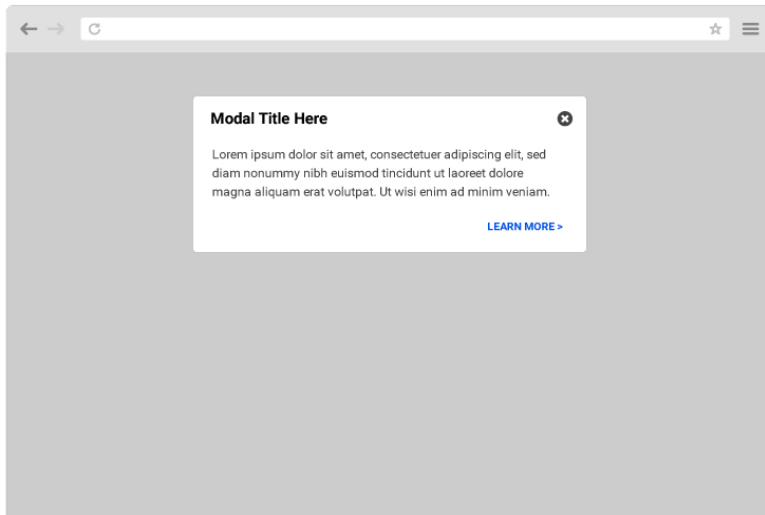
- A modal box is a scripted effect that allows you to overlay a small element (dialog prompt) over a website.
- The primary benefit of a modal box is that they avoid the need of a conventional window pop-up or use of page reload.
- A modal box is positioned over everything else in the document and remove scroll from the <body> so that modal content scrolls instead.
- Clicking on the modal “backdrop” will automatically close the modal.
- Limit use of modal box for additional, nonessential information. (Ex: Welcome to new website, Sign up for our newsletter, See What’s New)

**Note:** Best Practices for Modals / Overlays / Dialog Windows

<https://uxplanet.org/best-practices-for-modals-overlays-dialog-windows-c00c66cddd8c>

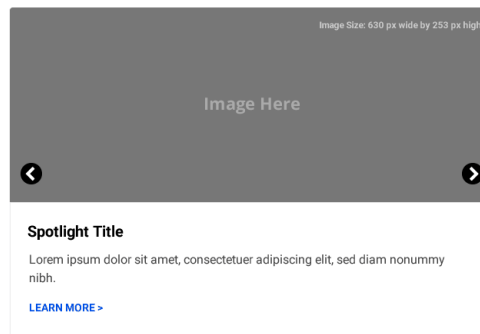
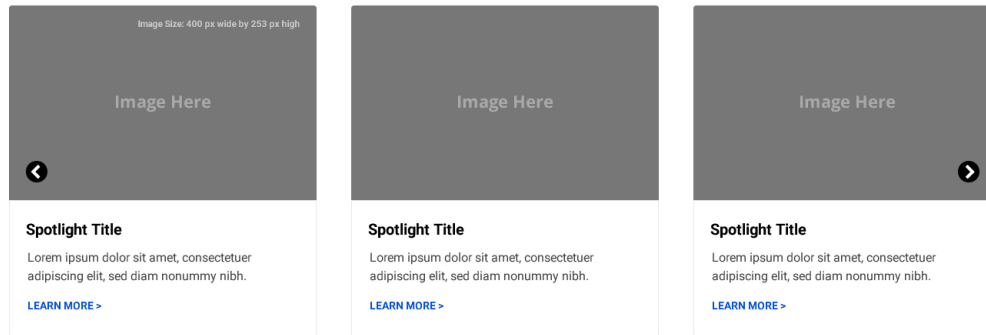
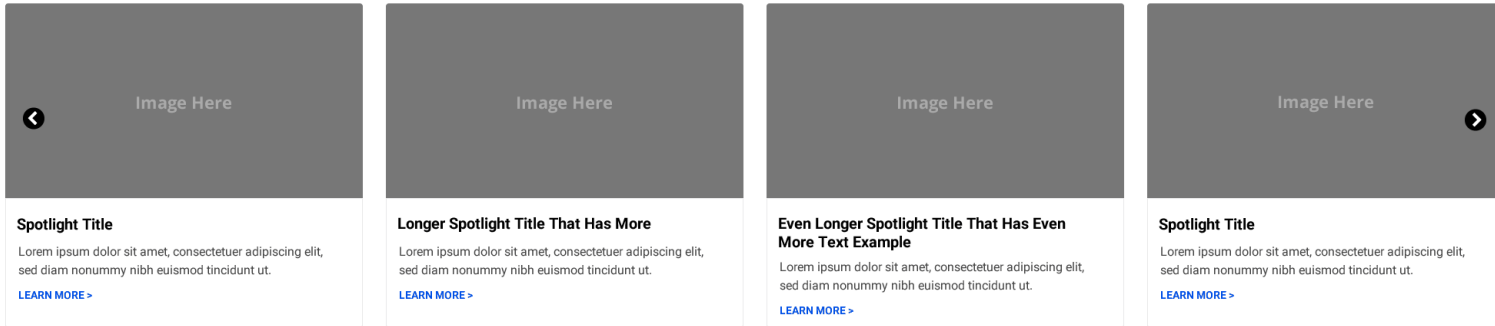


Example:



## Cards with Slider

**Note:** The following compositions show options for laying out series of cards; defines the whitespace around the components and placements for any title and text grouping them together.





## Cards with no Slider

|   |  |   |   |
|---|--|---|---|
| <p>Image Here<br/>300 x 180</p> <p><b>Spotlight Title</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh.</p> <p><a href="#">LEARN MORE &gt;</a></p> | <p>Image Here</p> <p><b>Longer Spotlight Title That Has More</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh. Lorem ipsum dolor sit amet, ctetuer adipiscing elit, sed diam nonummy nibh.</p> <p><a href="#">LEARN MORE &gt;</a></p> | <p>Image Here</p> <p><b>Even Longer Spotlight Title That Has Even More Text Example</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh.</p> <p><a href="#">LEARN MORE &gt;</a></p> | <p>Image Here</p> <p><b>Spotlight Title</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh.</p> <p><a href="#">LEARN MORE &gt;</a></p> |
| <p>Image Here</p> <p><b>Spotlight Title</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh.</p> <p><a href="#">LEARN MORE &gt;</a></p>               | <p>Image Here</p> <p><b>Longer Spotlight Title That Has More</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh. Lorem ipsum dolor sit amet, ctetuer adipiscing elit, sed diam nonummy nibh.</p> <p><a href="#">LEARN MORE &gt;</a></p> | <p>Image Here</p> <p><b>Even Longer Spotlight Title That Has Even More Text Example</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh.</p> <p><a href="#">LEARN MORE &gt;</a></p> |   |

## Feature Group Heading

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### Feature Heading

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[LEARN MORE >](#)



### Feature Heading

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[LEARN MORE >](#)



### Feature Heading

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[LEARN MORE >](#)

## Cards with no image

**Feature Heading**

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[LEARN MORE >](#)

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**Feature Heading**

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[LEARN MORE >](#)

## Large Feature Card

### Large Feature Heading



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[LEARN MORE >](#)

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### Large Feature Heading With Two Lines

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[LEARN MORE >](#)



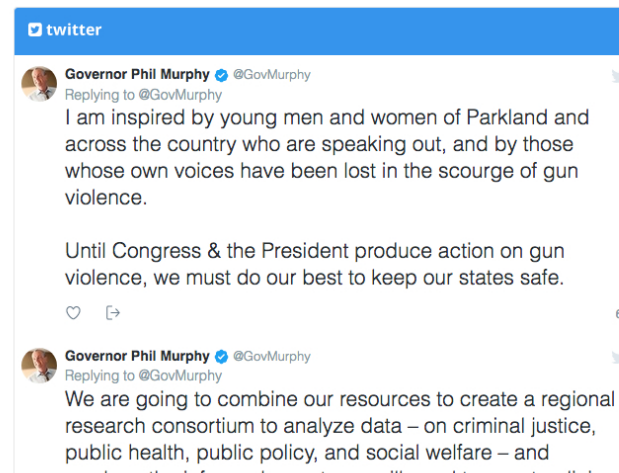
## Cards with Icons

|   |   |   |   |
|---|---|---|---|
| <br><b>Title Here</b><br>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.<br><a href="#">LEARN MORE &gt;</a> | <br><b>Title Here</b><br>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.<br><a href="#">LEARN MORE &gt;</a> | <br><b>Title Here</b><br>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.<br><a href="#">LEARN MORE &gt;</a> | <br><b>Title Here</b><br>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut.<br><a href="#">LEARN MORE &gt;</a> |
|---|---|---|---|

## Layout of logos only



## Social Media Feeds



# Compositions

## Spacing Between Rows of Composition Groups

On large "desktop" homepage layouts please use at least 50px margin spacing above and below grouping rows of compositions.

On a small "tablet or phone" homepage layout please use 30px above and below section titles and 15px between cards.

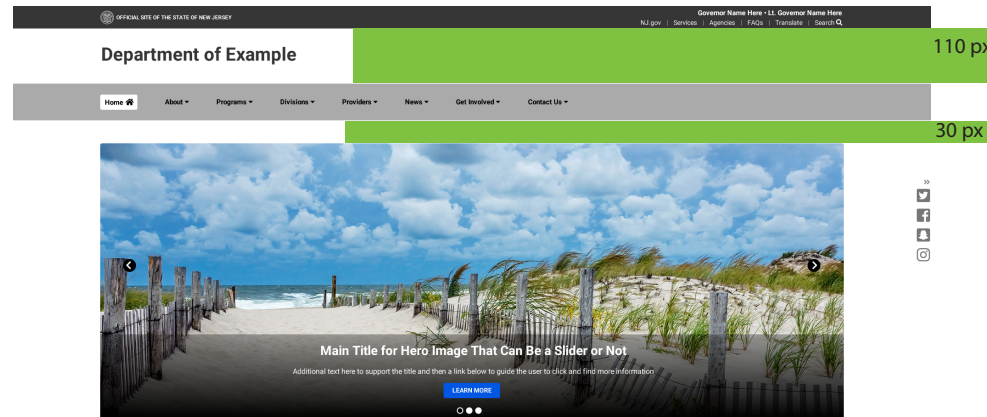
## Margin and padding

Use the margin and padding spacing utilities to control how elements and components are spaced and sized. Bootstrap 4 includes a five-level scale for spacing utilities, based on a 1rem value default \$spacer variable. Choose values for all viewports (e.g., .mr-3 for margin-right: 1rem), or pick responsive variants to target specific viewports (e.g., .mr-md-3 for margin-right: 1rem starting at the md breakpoint).

Info from [getbootstrap.com](https://getbootstrap.com)

## Why Whitespace is so Important in Web Design

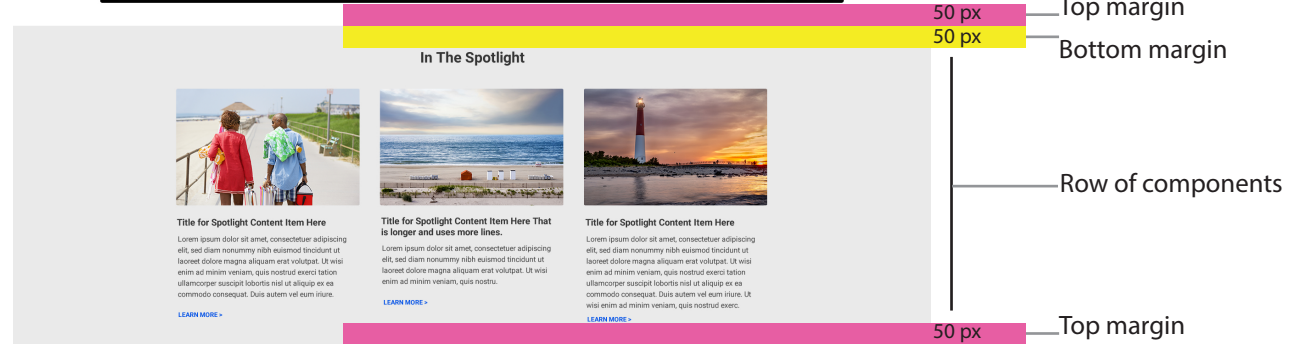
Info from [www.seguetech.com/whitespace-web-design/](https://www.seguetech.com/whitespace-web-design/)



Space between global navigation and site navigation should be 110 px.

Space between navigation and slider should be 30 px.

Space below and above each row of components should be 50 px each.



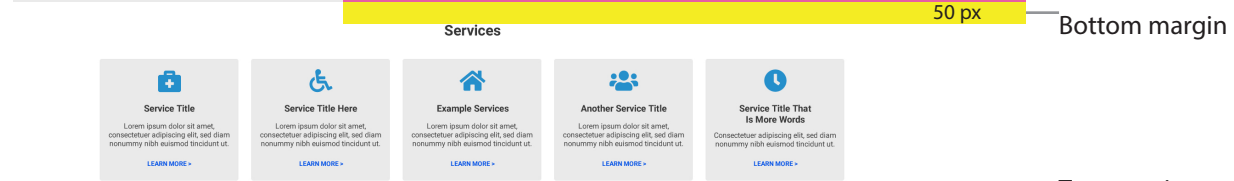
Top margin

Bottom margin

Row of components

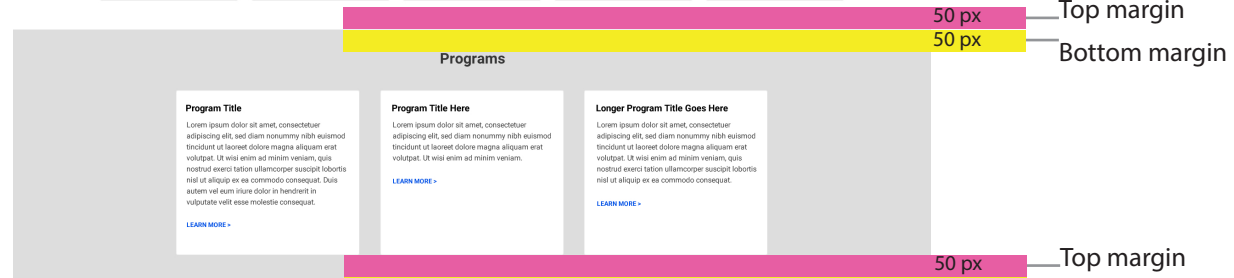
Top margin

Bottom margin



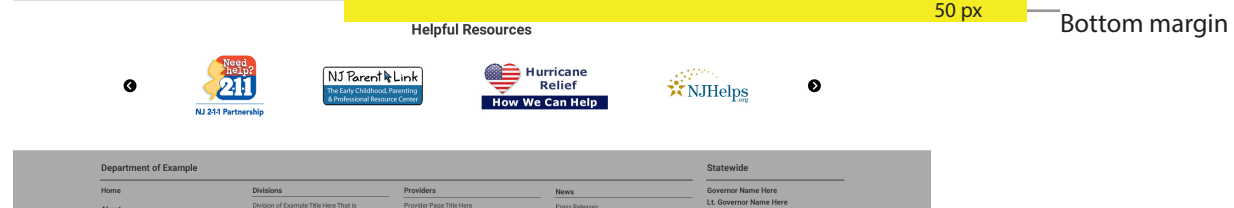
Top margin

Bottom margin

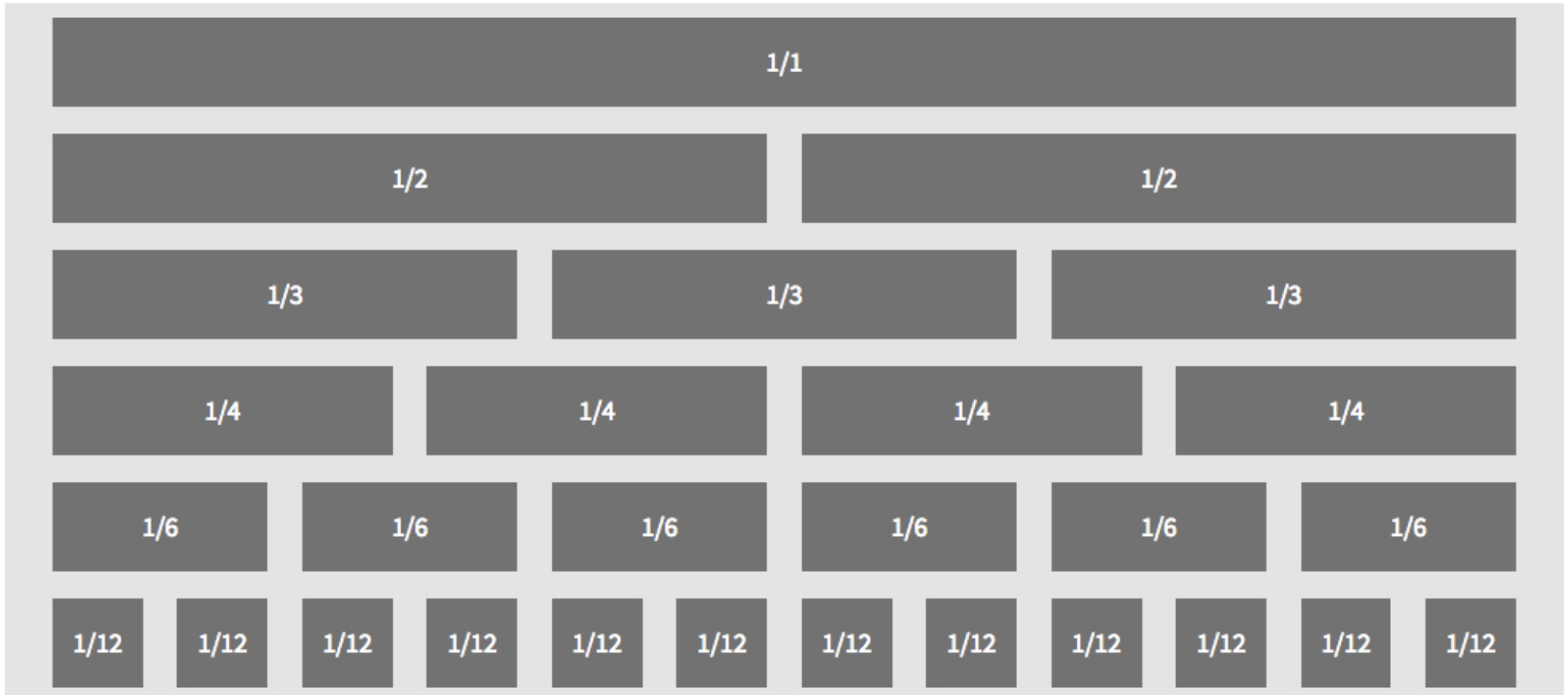


Top margin

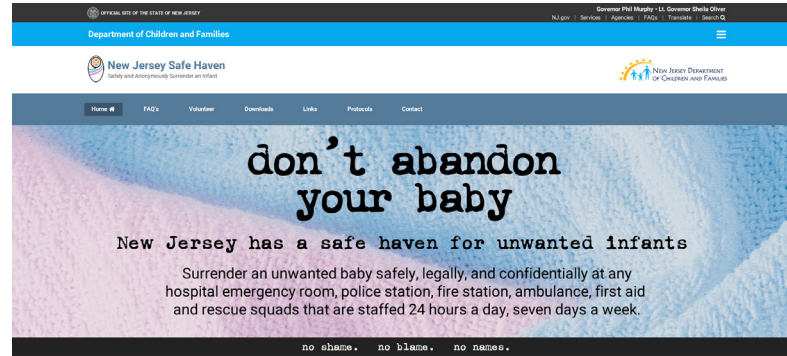
Bottom margin



- 12-column, responsive grid provides structure for website content
- Grid will adjust to screen size (Desktop, Tablet and Phone)



On this page is an example of a home page shown at three different view ports; desktop, tablet and phone.



### Safely, Legally, and Anonymously Surrender an Unwanted Infant

New Jersey's Safe Haven Infant Protection Act allows an individual to give up an unwanted infant safely, legally and anonymously. The parents - or someone acting on their behalf - can bring a baby less than 30 days old to any hospital emergency room, police station, fire station, ambulance, first aid, and rescue squads that are staffed 24 hours a day, seven days a week. The New Jersey Department of Children and Families will take the infant into custody and place the infant with a foster or pre-adoptive home.

1-877-839-2339

[LEARN MORE](#)

### Search for Drop off Locations



[LEARN MORE](#)

### Spotlights



#### History

Find out how on August 7, 2000, the New Jersey Safe Haven Infant Protection Act became law.

[LEARN MORE](#)



#### Publications

Safe Haven materials are free of charge and available by completing a form. Some materials are also available to download.

[LEARN MORE](#)



#### Statistics

See a chart of how many infants were surrendered from 2000 to 2017.

[LEARN MORE](#)

### Other Helpful Resources

The State of New Jersey offers the following helpful programs.



[NJHelps.org](#)

[LEARN MORE](#)



[Need Help? Dial 2-1-1](#)

[LEARN MORE](#)



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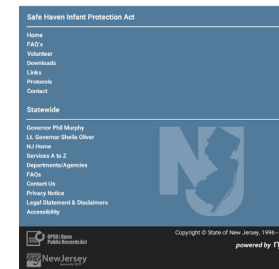
[NJHelps.org](#)

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[LEARN MORE](#)



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1-877-839-2339

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### Search for Drop off Locations



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#### Statistics

See a chart of how many infants were surrendered from 2000 to 2017.

[LEARN MORE](#)

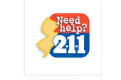
### Other Helpful Resources

The State of New Jersey offers the following helpful programs.



[NJHelps.org](#)

[LEARN MORE](#)



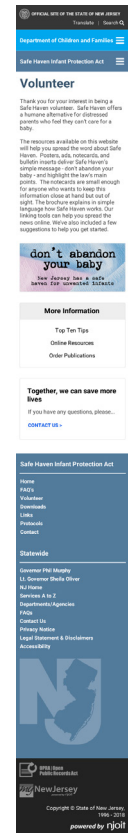
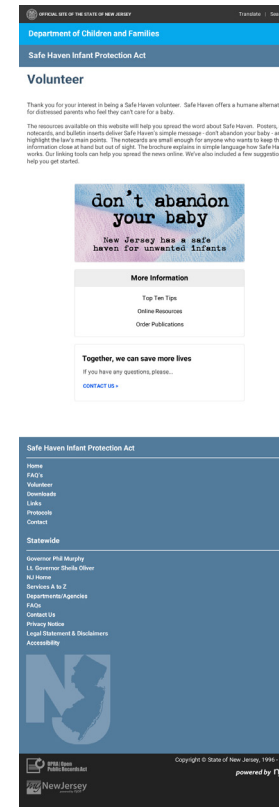
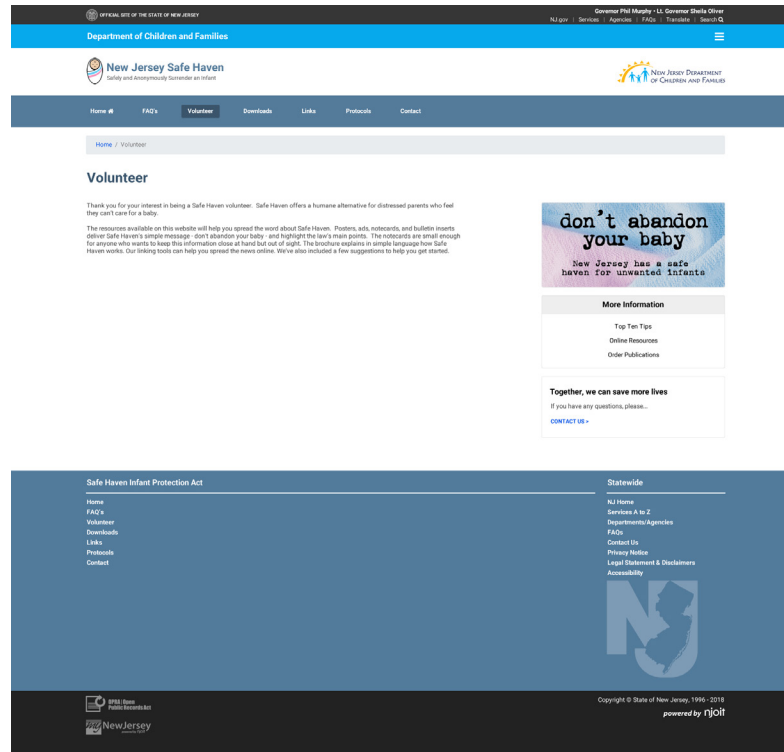
[Need Help? Dial 2-1-1](#)

[LEARN MORE](#)





On this page is an example of a secondary page shown at three different view ports; desktop, tablet and phone.



# Page Layout Examples

On this page is two examples of a home page shown at a desktop view port screen size. These show examples of how rows or components can be combined.

**Header/Department Title**

Navigation: Home, Navigation 1, Navigation 2, Navigation 3, Navigation 4, Navigation 5, Navigation 6, Navigation 7

**Hero Image Title**

Additional text here to support the title and then a link below to guide the user to click and find more information.

**Section Title**

Three cards with titles and body text, each with a **CARD LINK**.

**Section Title**

Five cards with icons and titles, each with a **CARD LINK**.

**Section Title**

Three cards with titles and body text, each with a **CARD LINK**.

**Section Title**

Four navigation links: NJ 211 Partnership, NJ Parent & Link, Hurricane Relief, NJHelps.

**Footer Title**

Footer Primary Navigation Link 1-3, Footer Secondary Navigation, Statewide, Governor Name Here, U.S. Governor Name Here, NJ.gov, Services, Agencies, Privacy Notice, Legal Statement & Disclosures, Accessibility.

# NJ Web Presence Guidelines

**Department of Example**

Navigation: Home, About, Programs, Initiatives, Facilities, News, Get Involved, Contact Us

**Hero Image**

**Example slide headline**

**In The Spotlight**

Spotlight Title, Longer Spotlight Title That Has More, Even Longer Spotlight Title That Has Even More Text Example, Spotlight Title

**Large Feature Heading With Two Lines**

**Accordion List Title**

**Featured Programs**

NJ 211, NJ Family Care, NJ SNAP-Ed, NJ Parent & Link, NJHelps, New Jersey Lottery, NJ Career Connections, Working Official Tourism Website of New Jersey

**Department Press Releases**

**Footer**

**Department of Example**

Home, About, Initiatives, News, Get Involved, Contact Us, Services, Agencies, Programs, Facilities, Privacy Notice, Legal Statement & Disclosures, Accessibility

**Statewide**

Governor Name Here, U.S. Governor Name Here, NJ.gov, Services, Agencies, Contact Us, Privacy Notice, Legal Statement & Disclosures, Accessibility

As much as possible, terms should be used and spelled the same way across the state's Web presence.

### **Date Format**

Avoid expressing dates as three numerals divided by forward slashes (e.g., 6/11/01); internationally, this format can mean November 6, 2001, not June 11, 2001. Use the name of the month wherever possible; for example: July 4, 1998, or Jul-4-98.

### **download**

one word, no hyphen, capitalize only when starting a sentence

### **email**

one word, no hyphen, capitalize only when starting a sentence

### **e-government**

Spelled with a hyphen, lower case "e" and lower case "g." At the beginning of a sentence, spelled "E-government."

### **e-services, e-commerce, e-voting, e-signature, and like constructions**

same conventions as in "e-government"

### **homepage**

one word, no hyphen, capitalize only when starting a sentence

### **internet**

one word, no hyphen, capitalize only when starting a sentence

### **intranet**

one word, no hyphen, capitalize only when starting a sentence

### **login and logout versus log in and log out**

The words login and logout are spelled together if they are used in a sentence as nouns or adjectives. Example: • The information you use to sign into your email is your login (noun), and the page where you sign in is the login (adjective) page.

The words log in, log on, log out, and log off are spelled separately if they are used as verbs. Examples: • You log in (verb) with your login information. • Don't forget to log out (verb).

### **multimedia**

one word, no hyphen, capitalize only when starting a sentence

### **online, offline**

one word, no hyphen, capitalize only when starting a sentence

### **PDF/pdf**

For "portable document file"; use capitals when using the term in a phrase or sentence; use lower case letters when placed at the end of a hyperlink.

### **Phone number format**

Divide with hyphens or periods (international convention); do not use parentheses. Either of the following is correct: 888-555-1010 or 888.555.1010.

### **site map**

two words, no hyphen, capitalize only when starting a sentence

### **state**

the word state is spelled with a lower case "s" - for example, "Trenton is the capital of the state," "state legislators."

### **URL**

The acronym for Uniform Resource Locator (URL) should be written with all uppercase letters.  
Example: • The URL for the New Jersey state homepage is <https://www.nj.gov>.

### **username**

The word username, also known as user ID, is spelled as one word if it is a name that someone uses for identification purposes when logging onto a computer, using chat rooms, or as part of his or her email address. Example: • Log in with your username and password

### **webpage, website, webcam, webcast, webmaster, the web**

all one word, no hyphen, capitalize only when starting a sentence

## Branding

See example layouts on the next page.

## Header

Include global header with no links on the right. HTML text title: Department/Division name font size: 16px and title of application: 40 px. Place any logo flush right.

## Ribbon below header

Place any links here that are needed on all pages of the application. Keep links to a minimum. Links should appear flush right.

## Alert Message

Application alert messages convey important and sometimes time-sensitive information. This message should appear below the header ribbon and it is recommended to use the following standard alert colors: Blue - Informative status, Yellow - Warning status, Red - Error status, Green - Success status.

## Footer

Address bottom right along with digital NJ logo faded 50% white.

## Colors

Colors should always reach a high enough contrast to meet Web Content Accessibility Guidelines (WCAG) 2.0 level AA Section 508 standards.

**Resource for checking color contrast:** <https://webaim.org/resources/contrastchecker/>

## Informative Text

(example: welcome message/instructions)

Place form instructions above the input fields section.

## Web Application Form

Place input fields inside a card with a 1 px border. Card should appear flush left and all titles, text, input fields, buttons, and links should be flush left.

## Important Links

(example: Support, Policies & Procedures)

On a desktop size screen links should be placed in the right column in a card with a 1 px border. On a phone size screen this card should fall under any content on the page.

## Branding

Desktop view example:

OFFICIAL SITE OF THE STATE OF NEW JERSEY (12px, All caps)

Department of xxx (16px Bold)  
Division of xxx (16px Bold)

Application Title Here (40px Bold)

(Global Application Header, #363636)

(Ribbon is 50px high, Color is optional)

Logo

Home (15px, Bold) Help

**i** Alert Message Title Here (20px Bold)  
Message Copy (18px/24) orem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nosLorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore.

## Page Title Here (32px Bold)

### Intro text heading (28px)

Intro Text Copy (18px) Welcome to the xxxx. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat.

**Section Heading (24px Bold)**

Button Text (18px, Bold)

Button Text (18px, Bold)

Button Text (18px, Bold)

Button Text (18px, Bold)

(1px outline #cccccc)

**Section Heading (24px Bold)**

Body Copy (18px) Welcome to the xxxx. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat.

**Bold Note: Body Copy (18px, Bold) Please Note: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy.**

Button Text (18px, Bold)

Button Text (18px, Bold)

**Support (20px Bold)**

[Department/Division homepage](#)  
[Search Help \(Link text 18px, underline\)](#)  
[Contact Us \(#0056B3\)](#)

**Policies & Procedures (20px Bold)**

[Privacy Policy](#)  
[Accessibility Policy](#)  
[Security Policy](#)  
[Legal Statements & Disclaimers](#)

(Global Application Footer, #363636)

(Digital NJ Logo in 50% White)

Department of xxx (16px)  
PO Box 000  
Trenton, NJ 00000-0000



Mobile view example:

OFFICIAL SITE OF THE STATE OF NEW JERSEY

Department of xxx  
Division of xxx

Application Title Here

Home Help

**i** Important Information  
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nosLorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore.

Welcome to the xxxx. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat.

**Log In**

or [Create an Account](#)

User ID

Password

[Log In](#)

[Forgot User ID?](#)  
[Forgot Password?](#)  
[Need Help?](#)


**Support**

[Department/Division homepage](#)  
[Search Help](#)  
[Contact Us](#)

**Policies & Procedures**

[Privacy Policy](#)  
[Accessibility Policy](#)  
[Security Policy](#)  
[Legal Statements & Disclaimers](#)

Department of xxx  
PO Box 000  
Trenton, NJ 00000-0000



## Branding

Desktop view example:

OFFICIAL SITE OF THE STATE OF NEW JERSEY (12px, All caps)

Department of xxx (16px Bold)  
Division of xxx (16px Bold)

Application Title Here (40px Bold)

(Global Application Header, #363636)

(Ribbon is 50px high, Color is optional)

Logo

Home (15px, Bold) Help

Multi-step Indicator    2nd Step Text Here    3rd Step Text Here (16px)    4th Step Text Here

### Title Here (32px Bold)

**Section Heading (24px Bold)**  
Required Fields [\*] (16px, #b33234)

Field Label\* (18 px)    10px between field label and field input box

Field Label\*    30 px space between input field and field label

Field Label\*    30 px space between input field and section title

**Subsection Heading (22 px Bold)**

Field Label\*  
Text Here ✓

Field Label\*  
Alert! Helpful error message  
Text Here ✗

Field Label

30 px space between input field and button(s)

Primary Button    Secondary Button

**Support (20px Bold)**

[Department/Division homepage](#)  
[Search Help \(Link text 18px, underline\)](#)  
[Contact Us \(#0056B3\)](#)

**Policies & Procedures (20px Bold)**

[Privacy Policy](#)  
[Accessibility Policy](#)  
[Security Policy](#)  
[Legal Statements & Disclaimers](#)

(Global Application Footer, #363636)

(Digital NJ Logo in 50% White)

Department of xxx (16px)  
PO Box 000  
Trenton, NJ 00000-0000



## Branding

### Branding Font - Roboto

If Roboto is not available, the use of Open Sans or Public Sans is acceptable.

Typography is an essential component of brand identity. Consistency makes a brand feel more dependable.

Please use the suggested font sizes along with the standard font to enhance the branding recognition.

If your audience would benefit from a larger font size, enlarging for this reason is okay.

| Standard Font Sizes and Weights for Application Screens |                                  |
|---|----------------------------------|
| <b>Global Header</b>                                    | .75em, Font weight: 400 (12 px)  |
| <b>Header - Department/Division Name</b>                | 1em, Font weight: 500 (16px)     |
| <b>Header - Application Title</b>                       | 2.5em, Font weight: 500 (40px)   |
| <b>Ribbon Text</b>                                      | .9375em, Font weight: 500 (15px) |
| <b>Alert Message Title</b>                              | 1.25em, Font weight: 500 (20px)  |
| <b>Alert message Copy</b>                               | 1.125em, Font weight: 400 (18px) |
| <b>Page Title</b>                                       | 2em, Font weight: 500 (32px)     |
| <b>Intro Text Heading</b>                               | 1.75em, Font weight: 400 (28px)  |
| <b>Intro Text Copy/Body Copy</b>                        | 1.125em, Font weight: 400 (18px) |
| <b>Section Heading</b>                                  | 1.5em, Font weight: 500 (24px)   |
| <b>Subsection Heading</b>                               | 1.375em, Font weight: 500 (22px) |
| <b>Field Label</b>                                      | 1.125em, Font weight: 400 (18px) |
| <b>Default Button Text</b>                              | 1.125em, Font weight: 500 (18px) |
| <b>Big Button Text</b>                                  | 1.375em, Font weight: 500 (22px) |
| <b>Right Column - Title</b>                             | 1.25em, Font weight: 500 (20px)  |
| <b>Right Column - Link Text</b>                         | 1.125em, Font weight: 400 (18px) |
| <b>Footer Text</b>                                      | 1em, Font weight: 400 (16px)     |



## Usability

### Best Practices for Web Form Design

#### Keep the form short

Every time you cut a field or question from a form, you increase its conversion rate.

#### Visually group related labels and fields

Labels should be close to the fields they describe.

#### Present fields in a single column layout

Multiple columns interrupt the vertical momentum of moving down the form.

#### Use logical sequencing

Help keyboard users by testing the Tab-key navigation to ensure it follows the correct field sequence.

#### Avoid placeholder text

Some forms replace field labels with in-field placeholder text to reduce clutter on the page, or to shorten the length of the form. While this approach is based on good intentions, our research shows that it has many negative consequences.

#### Match fields to the type and size of the input

Text fields should be about the same size as the expected input since it's extremely error prone when users can't see their full entry.

#### Distinguish required fields

Required fields should be marked with an asterisk at the end of the field label. At the top of the form, below the form title, the following text should be included: *"Required fields are marked with an asterisk (\*)."*

#### Explain any input or formatting requirements

If a field requires a specific format or type of input, state the exact instructions.

#### Avoid Reset and Clear buttons

The risk of accidental deletion outweighs the unlikely need to 'start over' on a web form.

#### Provide highly visible and specific error messages

Errors should be signaled through a variety of cues, not solely through color: outline the field AND use red text AND use a heavier font, to ensure users don't overlook this critical information.

#### Place common elements in predictable areas

Put UI elements where users expect them. Using expected layouts and conventions help the user find the controls they need quicker.

#### Clear visual hierarchy

Grouping related form controls makes forms more understandable for all users, as related controls are easier to identify. It also makes it easier for people to focus on smaller and more manageable groups rather than try to grasp the entire form at once. Related elements should be placed close to each other and separate from other groups with borders and white space.

#### Use a step indicator in a multi-page form

A step indicator updates users on their progress through a multi-step process. A step indicator can help users orient themselves. Visually indicate the current and completed steps. If possible, provide a link to steps already completed, so the user can review them. In this case, any data already entered in the current step should be saved.

Example below. Step indicator style can vary.





## Usability

### Progressive disclosure

If you have little screen space, make visible only those controls that are used often and by most people. The rest can be hidden under accordions, menus, ribbons, and tabs, which all use progressive disclosure to hide some of the complexity of the UI and allow users to focus on fewer options.

### Progress indicators

Wait animations, such as percent-done bars and spinners, inform users of the current working state and make the process more tolerable to the user by reducing uncertainty. Users experience higher satisfaction with a site and are willing to wait longer when the site uses a dynamic progress indicator.

### Keep a user from leaving a form before they have finished

When a user is on a screen where they are filling out a form it is recommended to avoid having links available for them to click that will take them away. If links are necessary on the same page as the form, it is recommended to open the link in a new window or have a pop up to alert the user that they are leaving the form that has not been finished. Give the user the option to save before leaving if possible.

### Forms need to be accessible

Forms can be visually and cognitively complex and challenging to use. Accessible forms are easier to use for everyone, including people with disabilities. Controls should be labeled and elements should be grouped. Instructions should be provided. Validate input by providing the user options to undo changes and confirm data entry. Notify users when a task is successful and of any errors and provide instructions to help them correct mistakes.

## Application Usability Sources

### Best Practices for Web Form Design

**Source:** Nielsen Norman Group

<https://www.nngroup.com/articles/web-form-design/>

### Marking Required Fields in Forms

**Source:** Nielsen Norman Group

<https://www.nngroup.com/articles/required-fields/>

### Mask Interaction Delays with Progress Indicators

**Source:** Nielsen Norman Group

<https://www.nngroup.com/videos/progress-indicators/>

### Top 10 Application-Design Mistakes

**Source:** Nielsen Norman Group

<https://www.nngroup.com/articles/top-10-application-design-mistakes/>

### 3 Strategies for Managing Visual Complexity in Applications and Websites

**Source:** Nielsen Norman Group

<https://www.nngroup.com/videos/managing-visual-complexity/>

### USWDS Components Step Indicator

**Source:** U.S. Web Design system (USWDS)

<https://designsystem.digital.gov/components/step-indicator/>

### Accessible Forms Tutorial

**Source:** World Wide Web Consortium (W3C)

<https://www.w3.org/WAI/tutorials/forms/>

### Multi-page Forms, Step-by-step indicator

**Source:** World Wide Web Consortium (W3C)

<https://www.w3.org/WAI/tutorials/forms/multi-page/#using-step-by-step-indicator>